State of California

Department of Technology Services

STATE OF CALIFORNIA
Governor
Arnold Schwarzenegger
STATE AND CONSUMER SERVICES AGENCY
Secretary
Rosario Marin

JOB OPPORTUNITY

2 SYSTEM SOFTWARE SPECIALIST III (SUPERVISORY) POSITIONS
$6,205 - 7,541
Storage Section / Platforms Branch / Engineering Division

*The Department of Technology Services has **TWO** openings for permanent, full-time System Software Specialist III (Supervisory) positions within the Engineering Division, in the Storage Section of the Platforms Branch. The incumbent has full supervisory responsibility to plan, organize and direct the successful daily operations of storage systems (both disk and tape) at all the DTS locations. This includes: monitoring the daily operations, performance and capacity of the DTS storage systems; supporting the Operational Recovery processes for the Storage Section; supporting the daily and weekly backup and restore processes; allocating specific storage space for all external and internal customers; evaluating new storage technologies and making recommendations for their use; planning for and refreshing all the various storage systems as they reach end-of-life; supporting all the hardware and the software products used in the delivery of storage services; developing new processes to improve the operations of storage services at DTS; and supporting the development of customer rates for the various storage services.*
These two positions are located in Rancho Cordova, but some staff of both units are located in downtown Sacramento.

Essential Functions:

- Troubleshoot and operate all disk and tape storage systems for DTS and its customers and resolve the most complex storage problems. Develop new service offerings and rates.
- Direct and allocate staff resources and establish regular and frequent communications with customers and staff.
- Serve as an active member of the DTS Management Team.

Work Environment Requirements

- The Storage Section supports a 24 X 7 data center environment. The Storage Section staff are sometimes scheduled to work outside core hours and/or weekends to avoid conflicts with normal production hours.

Desirable Qualifications:

- General knowledge and experience with MVS Storage Systems and Open Systems Storage Area Networks
- Familiar with IBM mainframe storage products, such as FDR, BRM, SMS HSM, CA-TAPE, Virtual Tape, TMS, STK Silos, PPRC, and XRC.
- Familiar with Open Systems operating systems (Windows, Unix, AIX, Linux, Solaris, etc) and SAN and NAS products, such as EMC's Symmetrix, Clarion, Centera, SRDF and McData or Brocade switches.
- Knowledge of performance and capacity monitoring tools, such as Navisphere, ControlCenter, RMF, ASTEX and BrightStor.
- Knowledge of MVS platforms and system utilities, system JCL, and either JES2 or JES3.
- Familiarity with backup products such as Tivoli Storage Manager, Legato, EMC Data Manager (EDM) and Veritas.
- Knowledge of basic storage principals, technologies and tools, such as Lifecycle Management and Tiered Storage.
- Excellent customer service and interpersonal communications skills.
- Experience with supervising technical staff and knowledge of systems programming and principles of server administration.
- Knowledge of the principles and practices of public administration.

Applications will be accepted only from individuals currently at the **System Software Specialist III Supervisor** level, or applicants who have transfer or promotional eligibility. Applications will be screened based on desired qualifications, and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions.

Final File Date: Until Filled Interested applicants must submit a State application to:

DEPARTMENT OF TECHNOLOGY SERVICES
P. O. Box 1810
Rancho Cordova, CA 95741
Attn: Steve Huff / RPA 06-227 / Mail Route S2
(916) 464-4105

It is the objective of the State of California to achieve a drug-free state work place, any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922

THE DEPARTMENT OF TECHNOLOGY SERVICES IS AN EQUAL OPPORTUNITY EMPLOYER.
"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation."